



JUD AS WELL. THE JOB MARKET IS REALLY ON A DOWN  
SLIDE AND JUST TO BE ABLE TO FIND A JOB RIGHT NOW  
TO COMPENSATE FOR THE LOSS OF MY JOB. THAT MEANS  
UNEMPLOYMENT WOULD BE ON A RISE. WELFARE ALSO  
WOULD RISE, AS WELL AS HEALTH CARE. PROVIDING MEDICAL  
FOR MINORITIES AND OTHERS WHO WILL NOT BE ABLE TO  
FIND EMPLOYMENT DUE TO LACK OF JOB EXPERIENCES. SO  
THEY WOULD TURN TO UNEMPLOYMENT OR EITHER WELFARE  
SO BEFORE MAKING A EXTREME DECISION THINK OF  
ALL THE HUNDREDS OF THOUSANDS OF PEOPLE ALL OVER THE  
WORLD THIS WILL AFFECT. SO I URGE YOU TO PLEASE  
CONSIDER A MORE LESS DESTRUCTIVE WAY THAT WILL PROTECT  
CONSUMERS. RATHER THAN HURTLING THE ECONOMY.

Thank You,

Rebecca Workman  
1974 Mason Drive  
Bellevue, WA 98007

4/24/03  
Commissions Secretary  
Office of the Secretary  
Federal Communications Commission  
445 12th Street, SW  
Washington D.C. 20554

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MAY 02 2003

ECG-MAIL ROOM

REF: CG Docket No. 02-278

Rules And Regulations implementing the Telephone Consumer Protection Act of 1991

My name is Kory Hanson I work at Teleperformance USA located in Beloit, Wisconsin. I am a Telephone sales representative, I've been working here for about 2 years now, and enjoy my job. I consider myself as a good salesman not a good con-artist like some would like to believe we are. The products & services we offer people are simply that - An offer if they are interested then they will take it if not they won't bother listening. I force or scam no one into taking anything if someone does not want something then they won't take it. Most of the people I talk to - even those who aren't interested because they have a similar program have stated they feel the product we are offering is real valuable to someone who does not have them how are we supposed to find out if they have something like we offer besides calling them. Without us how would anyone ever wake up in the morning? I just want you to know for some of us like me there aren't many employment opportunities in Beloit And this is the only way I know how to make a living, without this job I would have a problem supporting me & my family And so would many others. I really don't know what I would do & don't want to find out, I am Against the national DNC list And restrictions on predictive dialers And I am in full support of Teleperformance USA's And The American Telemarketing Association's proposed modifications to the FTC rules, There are other, less destructive ways to protect consumers, such as company specific do-not-call lists, Devices And services to screen calls, or simply by stating no thank you

And hanging up the phone. Just know I'm An honest person who  
Leadly supports myself & family by selling good products to  
other good people over the phone, not by scamming. is it more  
Annoying for me to call someone & offer them something, or  
Should we just start going Around Knocking on peoples Doors  
And doing the same thing.

Thank you for your full consideration on this Topic.

Kory Hanson  
622 West Drive  
Beloit, Wisconsin 53511

4-24-03

Helene Jones  
1987 Park Ave  
Beloit WI 53510

Commissions Secretary  
Office of the Secretary  
Federal Communications Commission  
445 12<sup>th</sup> Street, SW  
Washington D.C. 20554

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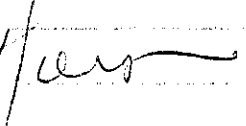
FOUO-MAIL ROOM

Ref: C & Docket No. 02-278  
Rules and Regulations Implementing the  
Telephone Consumer Protection Act  
of 1991.

I am a supervisor at Teleperformance  
USA in Beloit WI. I've been  
here for 13 yrs! This is my  
life! It has provided me  
with a lifestyle that I have  
become accustomed to! I have  
four children whom w/out this  
job may not have had  
the opportunities to be  
successful! I work for an  
honest company! No selling  
shady products or services!  
The products we offer are  
of value to everyone whom  
may not have insurance  
or Medical Benefits! The  
products we offer are beneficial!

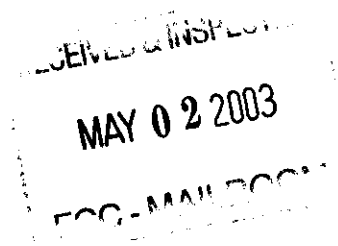
It is our practice to use  
one no call go in the  
appropriate states! If a  
consumer isn't interested  
in what we have to offer  
or they simply don't like  
telemarketers all they have  
to do is tell us or  
hang-up! It's very easy!  
I don't think that the  
restrictions on the Predictive  
Dialers or the DNC (National  
List will do anything but  
hurt the industry I have  
lived for 13 yrs! We have  
approximately 120 employees  
who have families that this  
would definitely add to the  
unemployment rate

Thank-you for taking time to  
hear our issues!

Kelvin P. / 

04-25-03

Commission's Secretary  
Office of the Secretary  
Federal Communications Commission  
445 12<sup>th</sup> street, SW  
Washington D.C. 20554



Ref: CG Docket No. 02-278

Rules and Regulations Implementing the Telephone Consumer Protection Act of 1991

To Whom It May Concern:

My name is Tammy Virgin and I am a supervisor at a call center at Teleperformance USA located in Beloit, WI. I started with the company when I was only 18. The hours and the job itself were great for a college student who was looking for work while going to school. I started on the phones as a sales representative for over a year. I was then able to assist in the clerical department as well as aid the computer analyst. From there I became head of our Quality Assurance department for over two years until I was asked to be the recruiter for the company. As the recruiter I was in charge of company payroll and bonus, licensing for our insurance agents, as well as keeping the facility at full capacity. Two more years past and I got asked to become a supervisor. As a supervisor, not only are we keeping track of the employees attendance and payroll, we are responsible for monitoring the employees on a daily basis for quality purposes. The employees must have a polite and courteous vocal presentation at all times, follow a script provided by our clients as not to mislead or give false information to customers, disposition calls according to the customers wishes, and most importantly they must be TCPA compliant at all times. I firmly believe our company has survived and succeeded in this industry for the past 14 years due to our commitment to customer service and quality.

Does the FCC really realize the impact their decision to support the registry will have? It is a decision, like most, that should not be given hastily. It would reduce the calling marketplace by as much as 60% eliminating hundreds of thousands of jobs that are held by college students, working mothers, retirees, minorities and people who don't have other employment opportunities such as the partially disabled. The economy is already suffering enough. Why would you want to add to that by raising the unemployment rate which would raise our welfare rolls and unemployment cost? In the area in which I reside, the unemployment rate would jump from 4 to 8%. Not only am I concerned for fellow employees who work in the industry, I myself will greatly be impacted. After 12 years with my company, I am now a single 30 year old mom who doesn't get any state, federal or child financial support at all. I am obligated to support my children through school and every day necessities to ensure they have every means necessary to become a successful individual as well as support the financial end of having home. I don't want

myself, my children nor anyone who is honest and works hard to become a statistic and put in a situation where they are at a struggle to just get by.

I realize there are telemarketing firms looking to make a quick buck and don't have the morals to be concerned with the way they present an offer or who they hurt. I have seen the steps our company takes to ensure we don't fall in the same category. We approach our calling as a convenience for the customer, not as a necessity, and we do it with the upmost courtesy and respect for that customer. I believe in the products that we offer and I've seen the benefits it does and has provided for many. Nothing has ever been sold at the expense of a customer's well being. Telemarketing not only has been a way to help our customers with the various products, but to keep them informed of new products that may or may not benefit them.

I oppose the National DNC list and restrictions on Predictive Dialers and I strongly support Teleperformance USA's and the American Telemarketing Association's proposed modifications to the FTC rules. I encourage you to think seriously of the damage to thousands of hard working, honest people that would be greatly effected.

Thank you for your consideration on this topic.

TAMMY VIRGIN

Tammy Virgin  
1844 Dell Dr.  
Beloit, WI 53511



APRIL 23, 2003

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MAY 02 2003

FCC-MAIL ROOM

Commission's Secretary  
Office of the Secretary  
Federal Communications  
Commission  
445 12th Street SW  
Washington D.C. 20554

Ref: C G Docket NO. 02-278  
Rules and Regulations Implementing  
the Telephone Consumer Protection Act 1991

Teleperformance U.S.A  
64 Beloit MALL  
Telephone Sale Representative

To whom concerned;

Telemarketing is a very Important  
Job. Teleperformance provides me with  
a bi-weekly cash flow, that I will no  
longer Receive. It provide me with  
motivation, when I don't sometime  
motovated myself, Most Important to me

to my Medical Insurance and  
life benefit I stand to lose.  
In these troubled times, ~~our~~ government  
will no longer receive tax payment,  
that will help rebuild our nation.  
Telephone sales represent a huge  
number of tax paying Americans.  
Every Job has restriction  
Please keep my Job Safe

Betty A. Clark  
1113 Keeler Ave.  
Beloit, WI 53511